

Recall

Dear valued customer,

Despite ongoing quality assurance measures, we have recently discovered defects in our outdoor plug socket, item number 176570 WiFi.

There were isolated cracks found on the housings. When used outdoors in humid conditions this potentially poses a safety risk in the form of electric shock.

The batch currently affected is marked F1004344. As a precaution, however, we would like to ask all our customers to also check items from other batches and return those as well, if necessary.

Before unplugging and checking the article, please make absolutely sure that the article is voltage-free by switching off the appropriate fuse before doing any work. This will help avoid electric shock in case the socket is defective.

Please inspect your item carefully for cracks or damages and be sure to return all items from the batch mentioned above.

If you find defects in any items you may have from other batches, or you are unsure, you are welcome to return those as well.

Of course, any items with no defects can still be used without any problems at all.

You will find the batch number on the top right of the type label on the item as well as on the back of the packaging.



You can return the item to your dealer or, if you have any questions, contact our Service & Returns Center directly at the following telephone number:

+49 / (0) 90 91 50 23 56.

Mon. to Thu.: 09:00 - 17:00r

Fr.: 09:00 - 15:00

Or via email: service-retouren-center@hama.de

We apologize for any inconvenience this may have caused.

Hama GmbH & Co KG